

## OfficeSpot 2.0 Hosting Price list

Effective 20<sup>th</sup> November 2009

### A) Basic services, one-time and monthly costs

POS.	DESCRIPTION	AMOUNT	UNIT	DURATION	PRICE (excl. VAT)	PRICE (incl. VAT)
<b>1</b>	<b>OfficeSpot 2.0 Hosting</b>					
1.1	<b>OfficeSpot 2.0 Hosting Startup</b> <ul style="list-style-type: none"> <li>• up to 5 User and email-accounts</li> <li>• 3 GByte storage capacity</li> <li>• 1 Domain from the field of TLD .de,.com,.net,.org,.info,.biz,.eu</li> <li>• Support: 1 Tickets/Calls (each 0,5 hour) per year</li> </ul>	1	Month	3 Month	24,37 €	29,00 €
1.2	<b>OfficeSpot 2.0 Hosting Basic</b> <ul style="list-style-type: none"> <li>• up to 15 User and email-accounts</li> <li>• 5 GByte storage capacity</li> <li>• 1 Domain from the field of TLD .de,.com,.net,.org,.info,.biz,.eu</li> <li>• Support: 2 Tickets/Calls (each 0,5 hour) per year</li> </ul>	1	Month	3 Month	41,18 €	49,00 €
1.3	<b>OfficeSpot 2.0 Hosting Standard</b> <ul style="list-style-type: none"> <li>• up to 50 User and email-accounts</li> <li>• 20 GByte storage capacity</li> <li>• 1 Domain from the field of TLD .de,.com,.net,.org,.info,.biz,.eu</li> <li>• Support: 4 Tickets/Calls (each 0,5 hour) per year</li> </ul>	1	Month	3 Month	83,19 €	99,00 €
1.4	<b>• HA OfficeSpot 2.0 Extended</b> <ul style="list-style-type: none"> <li>• up to 100 User and email-accounts</li> <li>• 50 GByte storage capacity</li> <li>• 3 Domains from the field of TLD .de,.com,.net,.org,.info,.biz,.eu</li> <li>• Support: 10 Tickets/Calls (each 0,5 hour) per year</li> </ul>	1	Month	3 Month	177,84 €	199,00 €
1.5	<b>Setup costs for Pos 1.2 to 1.4</b> <ul style="list-style-type: none"> <li>• the one-time setup costs are not charged at a minimum contract term of 12 month (to be declared with the order)</li> </ul>	1	x		57,98 €	69,00 €
1.6	<b>Basic services OfficeSpot 2.0 Hosting</b> <ul style="list-style-type: none"> <li>• OfficeSpot 2.0 services <ul style="list-style-type: none"> <li>- contacts, calendar, e-mail, tasks, time tracker, CRM</li> <li>- Push-Synchronisation per ActiveSync for e-mails, contacts, tasks, appointments</li> <li>- email Anti-Virus and Anti-SPAM</li> <li>- access to email by POP3/IMAP/SMTP</li> <li>- access exclusive by SSL</li> </ul> </li> <li>• Hosting on Metaways high performance HA server environment <ul style="list-style-type: none"> <li>- HA Firewall protection</li> <li>- Web-Server with Loadbalancing</li> <li>- MySQL cluster</li> <li>- NFS cluster as HA Storage</li> <li>- mail cluster</li> </ul> </li> </ul>					

POS.	DESCRIPTION	AMOUNT	UNIT	DURATION	PRICE (excl. VAT)	PRICE (incl. VAT)
	<ul style="list-style-type: none"> <li>• Hosting in Metaways professional DC environment               <ul style="list-style-type: none"> <li>- USV and diesel-emergency-power supply</li> <li>- capable CC air conditioning</li> <li>- 24x7 CC control and access control</li> <li>- redundancy network adapter and switches</li> <li>- redundancy internet connection via different provider with own AS</li> </ul> </li> <li>• Data security               <ul style="list-style-type: none"> <li>- Data backup on tape</li> <li>- Backup interval: weekly full backup, daily incremental Backup</li> <li>- one generation of this tape backups are located outside Metaways DC</li> </ul> </li> <li>• Monitoring and Trouble Shooting               <ul style="list-style-type: none"> <li>- 24x7 monitoring of all relevant system parameter of the OfficeSpot 2.0 environment</li> <li>- 24x7 alerting and trouble shooting by Metaways</li> </ul> </li> <li>• Costumer support               <ul style="list-style-type: none"> <li>- Support by Metaways Ticket system or</li> <li>- Telephone support</li> <li>- Support time: weekdays, from Mo. to Fr., between 9 am. and 6 pm CET/CEST</li> </ul> </li> </ul>					

## B) Variable services, one-time and monthly costs

POS.	DESCRIPTION	AMOUNT	UNIT	DURATION	PRICE (excl. VAT)	PRICE (incl. VAT)
<b>2</b>	<b>Data migration</b>					
2.1	<b>Expenses for migration</b> <ul style="list-style-type: none"> <li>• Migration contacts, calendar, email-accounts</li> <li>• Coordination with the costumer</li> <li>• Testing in collaboration with the costumer</li> <li>• costs/efforts for migration of data, customizing etc. will be charged by expense</li> </ul>	Per expense	Hours		100,84 €	120,00 €
<b>3</b>	<b>Support services</b>					
3.1	<b>Support service during the standard business hours</b> <ul style="list-style-type: none"> <li>• weekdays: Mo. to Fr. from 9 am to 6 pm CET/CEST</li> <li>• Support via telephone or our ticket system</li> <li>• Support via Ticket/Call (max 0,5 hours)</li> <li>• When the inclusive support amount of a particular position is exceeded.</li> </ul>	1	Ticket		50,42 €	60,00 €

POS.	DESCRIPTION	AMOUNT	UNIT	DURATION	PRICE (excl. VAT)	PRICE (incl. VAT)
<b>4</b>	<b>Additional HA storage capacity per month</b> • high performance storage system • daily tape backup					
4.1	• additional consumption up to 50 GB	1	GByte		4,62 €	5,50 €
4.2	• additional consumption up to 100 GB	1	GByte		3,78 €	4,50 €
4.3	• additional consumption more than 100 GB	1	GByte		2,94 €	3,50 €
<b>5</b>	<b>Additional OfficeSpot 2.0 User</b>					
5.1	• additional User per month	1	User		1,51 €	1,80 €

### C) Optional services

POS.	DESCRIPTION	AMOUNT	UNIT	DURATION	PRICE (excl. VAT)	PRICE (incl. VAT)
<b>6</b>	<b>Additional domains</b>					
6.1	• .de,.com,.net,.org,.info,.biz,.eu Domains	1	Year	1 Year	17,65 €	21,00 €
6.2	• one-time registration respectively transfer fee for Pos 6.1	1	x		15,13 €	18,00 €
6.3	• further domains on request					
<b>7</b>	<b>Own SSL Server Certificate for access to OfficeSpot 2.0 with own domain</b>					
7.1	• Geotrust QuickSSL Premium	1	Year	1 Year	1,76 €	210,00 €
7.2	• one-time registration and adjustment fee for Pos 7.1	1	x		1,00 €	119,00 €
7.3	• Geotrust True BusinessID	1	Year	1 Year	2,39 €	285,00 €
7.4	• one-time registration and adjustment fee for Pos 7.3	1	x		1,42 €	169,00 €
<b>8</b>	<b>Support bundle</b>					
8.1	<b>Support bundle standard</b> • 5 further Tickets/Calls (each 0,5 hour)	1	Bundle		2,18 €	260,00 €
8.2	<b>Support bundle extended</b> • 10 further Tickets/Calls (each 0,5 hour)	1	Bundle		4,03 €	480,00 €

The minimum contract term for the particular position is specified in the column "Duration".

The optional services of section C have to be ordered separately. They are not part of the basic services and variable costs according chapter A and B.

All prices mentioned above are exclusively VAT and inclusively VAT according to german tax law (currently 19%)

Our general terms and conditions are applied (Metaways AGB Online from 12.08.2009).